

- VSP does have concern with the proposed hours of operation (i.e. open 24 hours/day), based primarily on the staffing hours of Vermont State Police. It should be recognized that if calls for service do come in after (VSP) hours, there will be a delay in response. Given the type of call, a mutual aid request for service can be made until VSP units can get on scene but again there will be a delay. This will potentially pose additional calls for service for surrounding law enforcement agencies whose opinions should be considered as well. VSP has observed a very consistent 3% percentage increase of calls originating from similar operations in New Haven, Cambridge, and Jericho, as compared to all calls within those towns.
- If the project is approved, VSP would recommend and support hours of operation to be between 5 a.m. and 11 p.m. or possibly 12 a.m.
- VSP does have some concern with the proposed ingress and egress configuration based on current speed limits and traffic lane configurations in the area but recognized that this will be reviewed by VTrans.
- VSP does recognize the existing stop light provides some benefit, in that this can help to reduce accidents at the site.
- VSP recommends that the facility use cameras to identify customers that are involved in an activity needing law enforcement involvement.
- If an ATM is proposed for the site, VSP recommends the placement of the ATM be a significant security consideration when designing the facility.
- VSP recommended that the facility require pre-paying for gas to avoid gas drive-offs resulting in additional law enforcement calls for service and loss of revenue by the business.

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